

**PhysioCom Design**  
**REPAIR/RECALIBRATE ORDER FORM**  
*8396 Eglon Road, Kingston WA 98346*

**INSTRUCTIONS:**

1. This is a fill-in PDF file. Please complete it from your keyboard, NOT by hand.
2. Fill out this form, print it, and send it along with your device to the address shown above (and below).
3. **Prepay** your order by using PayPal (see below). Send payment to [physiosens@gmail.com](mailto:physiosens@gmail.com).
4. Ship your device with a **prepaid UPS return shipment label** (See next page.)

\_\_\_\_\_  
Your name

\_\_\_\_\_  
Date

\_\_\_\_\_  
Your email address

\_\_\_\_\_  
Your telephone No

\_\_\_\_\_  
Type of device, e.g., CapnoTrainer

\_\_\_\_\_  
Serial number

**SERVICES:**

Recalibration only (\$150.00)

Repair only (\$200.00)

Repair and recalibration (\$350.00)

**Note:** We will email you with a quotation if the repair is major.

**PAYMENT:**

Make prepayment to [physiosens@gmail.com](mailto:physiosens@gmail.com).

If you do not have a PayPal account, go to PayPal.com, click on the SEND option at the top of the screen, and then on "sign-up to send money."

**REPAIR:** Please describe the problem here.

**SHIPMENT:**

1. Ship your device by **UPS** to: **PhysioCom, 8396 Eglon Road, Kingston WA 98346.**
2. Ship your device with a **prepaid UPS return shipment label**. (See next page.)
3. Do not ship until you have made payment.
4. Be sure to insure your shipment.

## UPS SHIPPING INSTRUCTIONS:

Pack your device carefully to prevent damage.

Weigh your package (e.g., 2 lb.).

Know the dimensions of the package (e.g., 9" X 6" X 4")

*Do NOT close-up the box until you have placed the RETURN LABEL with your device.*

Go to [USP.com](https://www.usps.com) on your computer.

Click on **"Create a Shipment."**

Be sure to insure your shipment.

Print out your **SHIPPING LABEL**.

Put the shipping label on your box.

**THEN**, click on **"Create a Return."**

Print out the **RETURN shipping LABEL**.

Put the RETURN LABEL in the box with your device.

Close-up your package securely with packing tape.

Put the **SHIPPING LABEL** on your package.

Drop the package at a UPS location, or arrange for a pick up.

The screenshot shows the UPS website home page. At the top, there is a navigation bar with the UPS logo, a search bar, and links for Log In, Sign Up, Locations, United States - English, and My Profile. Below the navigation bar, there are three main sections: QUICK START, Tracking, and Shipping. The Shipping section is currently selected and highlighted. Under the Shipping section, there are three columns of links: NEW SHIPMENTS (Create a Shipment: Package & Freight, Calculate Time & Cost, Schedule a Pickup, Manage Online Orders: Marketplace Shipping, Create a Return), EXISTING SHIPMENTS (View Shipping History, Void Shipment), and MORE SHIPPING OPTIONS (Batch File Shipping, Create Import: UPS Import Control, International Toolset: UPS TradeAbility, Service Guide, Order Supplies). To the right of these sections, there is a promotional banner with the text "If shipping isn't your day job, no worries. We took the guesswork out, and put the easy in. Ship Now" and a "Customer Service" button.